

To: Residents and Families
From: Julie Kornow
Date: 11/04/2020
Re: Update on Indoor Visitation

Dear All,

The New York State Department of Health has given The Northfield approval for limited indoor visitations. We do have detailed guidance from the NYS Department of Health regarding necessary precautions and protocol.

Therefore, the following guidelines need to be followed and will **begin on Monday, November 9th**:

1. Visits **MUST** be scheduled by calling The Northfield at 585-377-1810. Visits will be permitted from 10:30am to 5:30pm, seven days a week. You are limited to 2 (two) persons only for indoor visit and each visit is 30 minutes. Please plan accordingly.
2. When arriving at The Northfield for your scheduled visit, please ensure that you are wearing your face mask. Fill out the form and ring the doorbell. A staff member will meet you at the door and your temperature will be taken and recorded. (If you present a temperature of 99.0 degrees or higher, you will not be permitted into the building.)
3. You will then proceed directly to the Kronenberger Room. Please note that these visits will be monitored, and staff will make regular checks to ensure that proper social distancing and mask wearing is in effect. The door to the Kronenberger Room **must remain open at all times**.
4. When your visitation time has ended, please do not visit any other rooms in the facility and exit as soon as possible through the front door.
5. Indoor visitation is contingent on The Northfield remaining COVID-19 free.

As far as residents leaving the buildings, we prefer the residents to go out if needed to establishments that have COVID-19 sanitation protocols in effect.

Please know that all of us need to work together to comply with the indoor visitation expectations that the Department of Health have put in place. If anyone does not comply with the expectations, those individuals will no longer be permitted to visit. If you have any questions, please contact me at 585-377-1810, or email me at jkornow@thenorthfield.org. Thank you for your cooperation.

Sincerely,



Julie Kornow - Administrator