



July 24, 2020

Dear Residents and Families,

As you know, Governor Cuomo has given approval to allow *limited visitation* in nursing homes and assisted living communities. Since then we have received detailed guidance from the NYS Department of Health regarding necessary precautions and protocol.

Therefore, adaptations to our current visitation program include the following and will **begin the week of July 27th:**

- Video chats, window visits and outdoor visits will be the three visitation options.
- Two visitors per resident are allowed for outdoor visits. There is no limit for video chats or window visits.
- Social distancing (staying within 6 feet of each other) and wearing a mask are required at all times during the outdoor visit.
- Hand sanitizer will be available on the porch and in the vestibule.
- Please bring your own chair for outdoor visits. This will assist in our infection control practices. As our staff routinely sanitize the porch area.
- **Outdoor visits must be scheduled and scheduled visits will be permitted from 10:00 AM- 6:00 PM 7 days per week. We have to limit the visits to 30 minutes each due to the fact we need to limit the amount of visitors at any one time.**
- Please schedule your visit with the Receptionist ahead of time by calling 377-1810. Please call between Monday- Sunday from 9:00 a.m. – 4:00 p.m.
- Upon arrival please call the Front Desk at 377-1810 or ring the front doorbell. You will be asked screening questions and have your temperature taken, however you must now also provide your name, address, phone numbers (day and evening) and email. This is for contact tracing purposes should there be an incidence of COVID-19, at which time the information would be shared with the Department of Health.
- Outdoor visitation is contingent upon The Northfield being completely free of COVID-19 for 28 days. If a resident or staff member tests positive for the virus, we must suspend any outdoor visitation for the 28-day period. In this case, we would convert your visit to a video chat or window visit.

Please know that all of us need to work together to comply with the outdoor visitation expectations that the Department Of Health have put in place. If anyone is not complying with the expectations those individuals will no longer be permitted to visit. If you have any questions, regarding these adaptations to our visitation policy, please contact me at (585) 377-1810 or jkornow@thenorthfield.org

Sincerely,

Julie Kornow
Administrator of The Northfield